

Originator and Manufacturer of residential lifts since 1923.

Inclinator Company of America  
601 Gibson Blvd.  
Harrisburg, PA 17104  
Phone: 800-343-9007  
Fax: 717- 939-8075

Email: [info@inclinator.com](mailto:info@inclinator.com)



[www.inclinator.com](http://www.inclinator.com)

# HOMEWAITER



THIS PAGE INTENTIONALLY LEFT BLANK.

**Owner's Manual for your new Homewaiter  
The modern home elevator**

Thank you for purchasing our product. You are now a family member of the thousands of satisfied customers who have purchased our products since 1923. As with your automobile, heating and air conditioning system, etc, your new Homewaiter is a significant investment and requires a certain understanding of its operation, safety features and maintenance requirements. Our Authorized Inclinator Dealer has given you detailed operational instructions of the Homewaiter, but please review all aspects of the device again by reading this booklet completely to assure that you have no further questions. If you have questions in the future, feel free to call your Authorized Inclinator Dealer or call us toll free at:

Inclinator Company of America  
601 Gibson Blvd., Harrisburg, Pennsylvania 17104  
1-800-343-9007 or 717-939-8420

\_\_\_\_\_  
Dealer Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
Phone Number

\_\_\_\_\_  
Emergency Number

Your new Homewaiter is a sophisticated piece of equipment and should be periodically inspected and maintained by an authorized Inclinator Dealer.

\* See installation instructions for a preventative maintenance outline. \*

**SAVE THIS BOOKLET FOR FUTURE REFERENCE.**

# HOMEWAITER OPERATION AND MAINTENANCE INSTRUCTIONS

## IMPORTANT INSTRUCTIONS:

Read before operating your Homewaiter and save for constant reference.

## BASIC RULES:

1. Be sure users of the Homewaiter are properly instructed as to its use and care. Do not allow anyone not properly instructed to use the Homewaiter without supervision.
2. Close supervision is necessary when the Homewaiter is used by or near children.
3. Never allow anyone near or in the vicinity of operating machinery.
4. Always call a service person should you encounter any problems with your Homewaiter.

## OPERATING YOUR HOMEWAITER:

1. Call the Homewaiter to your landing.
2. When Homewaiter has arrived, be sure it is at the landing level. (You can see the light from the car or the gate through the shaft door window.)
3. Open shaft door.
4. Grasp gate handle and open fully.
5. Load the car.

**CAUTION:** When loading the car, be sure that none of the load will be allowed to shift and pass through the openings in the gate, ie broom handles, mop handles, yardsticks, or long thin cartons.

6. Close the car gate.
7. Close the shaft door.
8. Push desired floor button.
9. When Homewaiter has arrived at its predetermined landing, be sure it is at the landing level. (You can see the light from the car or the gate through the shaft door window.)

## Dealer Maintenance Record Installed Date

This log is for your records. Please have your Dealer fill it out completely.

Dealer Name	Date	Tech.Name	Service Performed
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

10. Open shaft door.
11. Grasp gate handle and open fully.
12. When finished, close car gate and shaft door behind you so the Homewaiter is ready for others to use.

**AN IMPORTANT FACT:**

Homewaiters are no more or less dangerous than any piece of mechanical equipment. Please keep in mind the curious nature of children and do not allow them to use the Homewaiter unattended. A key or lockout switch can be provided to remove the Homewaiter from service while not in use.

**IF HOMEWAITER FAILS TO OPERATE:**

Be sure all doors are securely closed or latched. If all doors and gates are closed and there are no blown fuses and the unit still does not operate, CALL FOR SERVICE.

**EMERGENCY HAND CRANKING PROCEDURE:**

To be used in an EMERGENCY to retrieve something from car. (Applicable only to 300 and 500 lb capacity units.

**CAUTION:** Before using hand crank, pull the Homewaiter main power switch to the off position.

**NOTE:** If cables are slack or not in their respective grooves on the drum, do not attempt the hand cranking procedure.

**CALL FOR SERVICE IMMEDIATELY!**

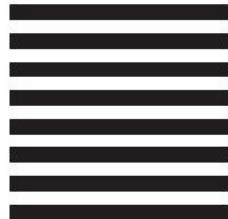
Place the hand crank on the end of the gearbox main shaft. There is a pin on the shaft that must engage the slots in the end of the crank. Once the crank is in place, hold lever attached to brake solenoid down to release brake while cranking in the desired direction.

**CAUTION:** Before turning power back on, the hand crank must be removed from the gearbox.

(Please detach card at perforation, fold with mailing panel out, and tape before mailing)



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 7127 HARRISBURG PA

POSTAGE WILL BE PAID BY ADDRESSEE

**INCLINATOR COMPANY OF AMERICA  
601 GIBSON BOULEVARD  
HARRISBURG, PA 17104**

**PLEASE READ AND UNDERSTAND THE FOLLOWING SAFEGUARDS:**

1. Do not use the Homewaiter if it does not seem to be operating properly.
2. This Homewaiter is not designed to move people or animals. Keep people and animals out of the Homewaiter at all times.
3. All persons using the Homewaiter should be instructed as to its proper use.
4. Close supervision is necessary when the Homewaiter is used by or near children.
5. Do not overload and do not exceed weight limitations for your Homewaiter car.
6. Be sure that all guards on the machinery are in their proper place and in operational condition.
7. Never place articles in the car that may fall through gate openings and jam in the shaft way.
8. Never try to repair this Homewaiter yourself.
9. Never try to bypass safety controls.
10. Replace burned out light bulbs only after power has been turned off.
11. Exercise normal care in maintenance and operation of your Homewaiter.
12. Maintenance instructions are available but should not be used except by qualified service personnel

**READ ALL INSTRUCTIONS:**

**Do not use this Homewaiter for other than its intended use.**

Save these instructions. Should you transfer ownership, be sure the instructions are given to the new owners for their reference.

**CAUTION: As the owner of this equipment you are responsible to provide enclosure of all mechanical equipment. Inclinator Company of America does not manufacture guards for its mechanical equipment because of the various installations and the custom nature of such mechanical equipment. This is an important measure of safety and must not be overlooked.**

**WARRANTY REGISTRATION**

Name \_\_\_\_\_

Address \_\_\_\_\_  
 \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Country \_\_\_\_\_

Zip / Postal Code \_\_\_\_\_

Serial Number (located on controller box) \_\_\_\_\_

Date of Installation/Acceptance \_\_\_\_\_

Name and Address of Authorized Inclinator Dealer from Whom Purchased:  
 \_\_\_\_\_

Are you satisfied with your Homewaiter?  Yes  No  
 If no, why not? \_\_\_\_\_

What is the reason(s) that you purchased a home Homewaiter?  
 \_\_\_\_\_

Age:  25-45  46-55  56-65  66+

Have you been instructed on the operation and safety features of the Homewaiter?  Yes  No

Have you made arrangements for service?  Yes  No

Will you recommend our product to others?  Yes  No  
 If no, why not? \_\_\_\_\_

Was your Homewaiter installed in new home or business?  Yes  No

How did you find out about our product?  Friends

Local Dealer \_\_\_\_\_  
 (Please indicate name of Dealer)

Magazine \_\_\_\_\_  
 (Please indicate name of Magazine)

Internet \_\_\_\_\_  
 (Please indicate Website or Search Engine)

Other \_\_\_\_\_  
 (Please indicate)

Signature of Homeowner or Business Owner \_\_\_\_\_

Signature of Authorized Inclinator Dealer \_\_\_\_\_

Thank you again for being our customer, Inclinator Company Of America  
**1-800-343-9007 or 717-939-8420**

**INCLINATOR COMPANY OF AMERICA – LIMITED PRODUCT WARRANTY**

*Inclinor Company of America (INCOA) referred to as **Seller***

*INCOA approved Dealer referred to as **Buyer***

**LIMITED PRODUCT WARRANTY OF SELLER; SOLE AND EXCLUSIVE REMEDY**

Coverage and length of warranty: This warranty applies to the repair or replacement, at Seller's option, of parts of the Product that fail due to defective workmanship or material. Seller may, at its option, provide factory reconditioned parts. The **basic coverage period for complete units** is twenty-four (24) months from the date that the equipment is shipped from Seller's factory, unless an additional multi-year extended warranty is purchased from Seller in accordance with the extended warranty terms below. The **basic coverage period for Buyer purchased parts**, representing less than a complete unit, is twelve (12) months from the date the part(s) are shipped from Seller's factory (collectively, the Warranty Period). The Limited Product Warranty applies only when an annual maintenance is performed by a qualified elevator contractor.

What is not covered.

- All labor costs that are incurred for removal, repair or replacement of warranty parts, including related travel time.
- Consumable items / parts such as light bulbs, lamps, batteries, UPS (Uninterruptible Power Supplies), oil seals, mechanical switches, guide shoe inserts, drive belts, hydraulic fluid, lubricants, etc.
- Structural or cosmetic components that are subject to normal wear and tear, external forces and/or misuse. This includes paint, stain, caulking, weather barriers, slide blocks, fluid seals, switches, metal panels, glass, Plexiglas, gates, travelling cable, doors, buttons, trim, upholstery, etc.
- Damage or malfunction caused by improper installation and/or repair, lack of maintenance in accordance with manufacturer's recommendations, improper or abnormal use, misuse, neglect, abuse or accident, improper adjustment, structural integrity of building and/or hoistway, exceeding weight limit, failure to follow operating instructions or acts of God.
- Damage or malfunction caused by the integration of any additional parts or items, the customization of any product or parts, and/or the use of non-Inclinor parts, if such integration, customization or use was performed without approval from Seller.
- Damage sustained in shipping. Buyer must file claim with shipping / freight company.

While necessary maintenance or repairs on Seller Product may be performed by any qualified elevator contractor, SELLER RECOMMENDS THAT ONLY AUTHORIZED INCLINATOR DEALERS PROVIDE SUCH SERVICES WITH PARTS SUPPLIED BY SELLER. IMPROPER OR INCORRECTLY PERFORMED MAINTENANCE OR REPAIR VOIDS THIS WARRANTY.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES WHATSOEVER, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND IS LIMITED TO A PERIOD OF TWO YEARS (UNLESS EXTENDED) FROM THE TIME THE PRODUCT IS SHIPPED FROM INCLINATOR'S FACTORY.

Buyer shall notify Seller of any warranty claim. Seller will provide a Return Material Authorization (RMA) number, ship replacement part(s) and issue an invoice for part(s) covered under warranty. Replacement part(s) will be shipped to the Buyer using standard shipping practices. Overnight and 2<sup>nd</sup> day shipment will be billed as an additional charge. Seller may, at its option, provide factory reconditioned parts for replacement. The warranted part(s) shall be returned from the Buyer to the Seller within 60 days from issuance of the RMA. Seller shall confirm that the parts are defective in materials or workmanship within two weeks of receipt from the Buyer and will issue credit for such parts confirmed to be defective. Should such defective parts not be promptly replaced, BUYER'S SOLE AND EXCLUSIVE REMEDY SHALL BE RECOVERY OF THE FULL PURCHASE PRICE OF THAT DEFECTIVE PART.

BUYER EXPRESSLY AGREES THAT THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY OF BUYER AGAINST SELLER, AND THAT UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE TO BUYER FOR ANY OTHER LOSSES OR EXPENSES, INCLUDING BUT NOT LIMITED TO ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, CONTINGENT OR PUNITIVE DAMAGES, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY, BREACH OF WARRANTIES, FAILURE OF ESSENTIAL PURPOSE, INTELLECTUAL PROPERTY INFRINGEMENT OR OTHERWISE.

FURTHER, SELLER DISCLAIMS LIABILITY FOR ANY PERSONAL INJURY OR PROPERTY DAMAGE RESULTING FROM THE OPERATION OF A PRODUCT THAT HAS NOT BEEN FOUND TO BE DEFECTIVE. IN ADDITION, SELLER DISCLAIMS LIABILITY FOR ANY PERSONAL INJURY OR PROPERTY DAMAGE RESULTING FROM THE OPERATION OF A PRODUCT THAT HAS BEEN MODIFIED FROM THE ORIGINAL SELLER DESIGN OR TO WHICH ANY PARTS OR ITEMS HAVE BEEN ADDED WHETHER SUCH MODIFICATIONS OR ADDITIONS WERE MADE WITH OR WITHOUT THE WRITTEN AUTHORIZATION OF SELLER. NO PERSON OR COMPANY IS AUTHORIZED TO CHANGE THE DESIGN OR MAKE-UP OF THIS PRODUCT WITHOUT WRITTEN AUTHORIZATION BY SELLER.

THIS WARRANTY SUPERCEDES ALL OTHER PUBLISHED, PRINTED OR ORAL WARRANTIES WITH RESPECT TO THE PRODUCT.

Warranty Rev. 10-25-2018